

Notice Regarding Annual Passports

Thank you for your patronage and for visiting the Shurijo Castle Park.

We sincerely apologize for the great concern and inconvenience due to the recent fire at the Shurijo Castle.

Since December 12, 2019, we have expanded areas open to visitors within the castle area at the Shurijo Castle Park, to allow viewing of areas and structures such as the Kankaimon, Kyukeimon, Kofukumon, Iri-no Azana, and Zenikura. Also, we are currently working out details toward the reopening of the paid admission areas.

We have received many inquiries regarding the use of Annual Passports that are still valid to enter the paid admission areas at the Shurijo Castle Park. This notice is to inform our valued Annual Passport holders that we will extend the expiration date to make up for the restricted admission period. The validity period after the extension is shown below in ① Validity Extension Example.

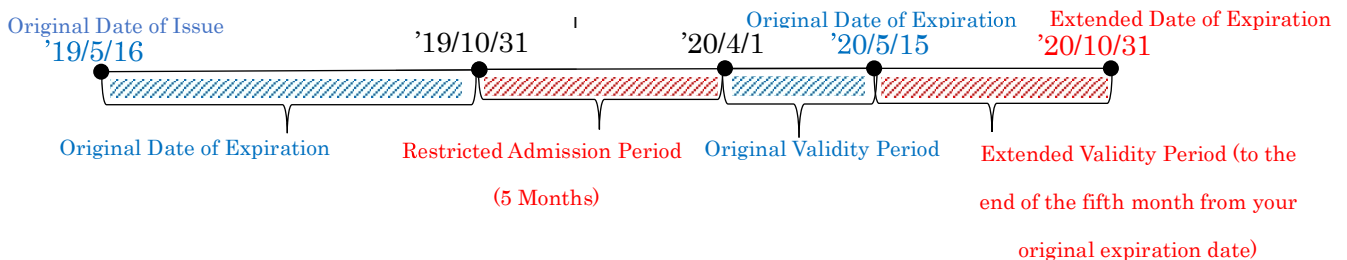
When the paid admission area reopens, we begin the extension process for Annual Passports at the ticket booth at the Shurijo Castle Park. We kindly ask that you keep your card so that once the extension procedures are complete, you can use the same card to view the paid admission areas and attend various events.

If for any reason, you wish to return your Annual Passport, we kindly ask you contact the office below for a refund according to the ② Refund Calculation Method. Your refund will be calculated according to the number of months your Annual Passport had left at the time of the fire.

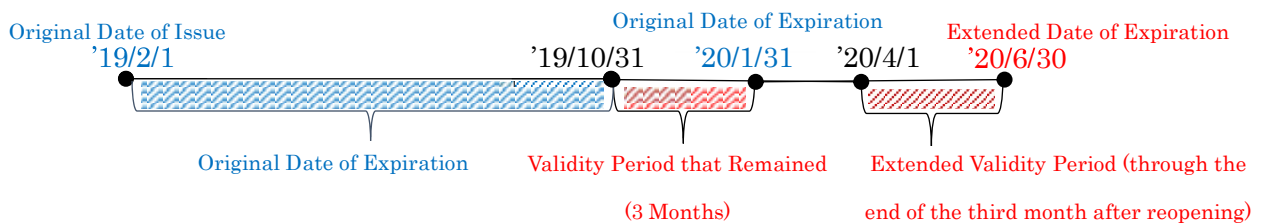
① Validity Extension Example

If the paid admission area reopens 2020/4/1, your extension would be 5 Months (2019/10/31 to 2020/3/31).

(1) If your Annual Passport expires after the reopening of the paid admission area, the validity will be extended through the end of the fifth month from your original expiration date.



(2) If your Annual Passport expires before the reopening of the paid admission area, for example 1/31, the validity will be extended from the reopening date by the number of months you had left on your passport at the time of the fire, in the sample case by three months.



② Refund Calculation Method: $\text{Refund} = \text{Purchase Amount} \div 12 \times (\text{remaining valid months as of 2019/10/31})$

*We will not recall your Annual Passport card.

From all the staff at Shurijo Castle Park, we sincerely hope that you visit us again.

If you have any questions, please contact us at:

Contact Information

Okinawa Churashima Foundation

Shurijo Castle Park Management Department, Shurijo Castle Management Division,

Usage Service Section

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